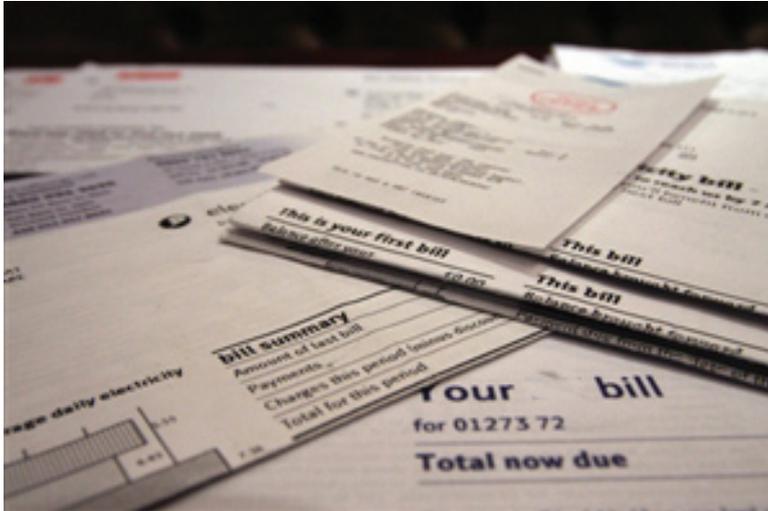




PIPELINE



Energy Sharing Project can help families stay warm during the winter

Not having enough money to pay utility bills is a harsh reality for thousands of low-income families. Many of us don't give a second thought to the daily comforts of taking a warm shower, cooking a hot meal and sleeping in a cozy home. But for many families in the DeKalb-Cherokee Gas service areas, life without heat is a chilling reality.

The Energy Sharing Project, DeKalb-Cherokee Gas customer assistance program, can help these families stay warm during the winter.

How The Program Works

This program is an emergency fund which provides direct assistance to qualified people with unexpected financial difficulties, such as the loss of a job or a medical emergency. All The Energy Sharing Project donations are managed and distributed by a local non-profit agency. One hundred percent of all

donations are used to help families and individuals in need.

Giving to The Energy Sharing Project is easy.

Just call or come by the DeKalb-Cherokee Gas office in Fort Payne or Centre and indicate the amount you want to contribute each month. DeKalb-Cherokee Gas will then show your pledge as a separate item on your monthly gas bill. You can also make a one-time donation by sending a check made out to The Energy Sharing Project C/O DeKalb-Cherokee Gas.

If you experience problems paying your gas bill, contact DeKalb-Cherokee Gas

At DeKalb-Cherokee Gas we want all of our customers to be warm and safe throughout the cold months. If you are experiencing financial hardships and it appears that you are going to fall behind on your bill, contact our office immediately.

Federal Tax Credits up to \$1500 for Rinnai Tankless Water Heaters

Homeowners who purchase and install a qualifying Rinnai tankless water heater between Jan. 1, 2009 and Dec. 31, 2010 will now be eligible for a tax credit equal to 30% of the full purchase and installation price up to a maximum of \$1500.

Guidelines

- The Rinnai tankless water heater must be "placed in service" between January 1, 2009 and December 31, 2010. The IRS defines "placed in service" as when the product is ready and available for use.
- The Rinnai tankless water heater must be installed in or on the taxpayer's principal residence in the United States.
- The tax credit is ONLY available for existing homes.
- The maximum amount that a taxpayer may claim for all qualifying energy efficient home improvements including the purchase and installation of a Rinnai tankless water heater is \$1,500 over the lifetime of the credit (2009 & 2010).
- Rinnai tankless water heaters installed in 2008 are not eligible for the tax credit.

How to Claim Your Tax Credit for 2009

- Purchase and install a qualifying Rinnai tankless water between Jan. 1, 2009 - Dec. 31, 2009.

When filing your 2009 taxes, use IRS Form 5695 (2009 version) - it will be available late 2009 or early 2010. Consult a tax professional for further details.

VANGUARD. Scarlet Oak

The Scarlet Oak is Vanguard's newest log line, and brings a remarkable new technology to the field of vent-free gas logs. To duplicate the look of a real wood fire, the Scarlet Oak includes a glowing, flickering coal bed at its base. This appearance of glowing coals is achieved through the use of Ceremat, which is a material visually and technically far superior to rock wool. Not only does the Scarlet Oak possess this unique technology for its glowing coals, it also boasts a triple burner for greater fire and light: two burners of bright

\$559



Capture the beauty and essence of a cast iron stove with the ease and efficiency of vent free gas technology



PROCOM™ offers a new style of vent-free stove designed to complement any decor. Now, with concealed controls for an improved, smooth-top look! •25,000 btu. Heats 800 sq. ft. •Thermostat controlled •Beautiful hand painted logs

Visit our showrooms at 1411 Chitwood Ave SE in Fort Payne and West Main Street in Centre

\$359



What you should do if you think you Smell Gas

If you smell natural gas, or even suspect a gas leak, leave your home immediately and call our 24-hour emergency service line at 845-3731 in Fort Payne, 927-5925 in Centre or 800.239.5606 from a neighbor's home or a mobile phone.

Don't light a match or candle, flip a switch, operate any appliances or even use the phone. Don't open the windows in an attempt to ventilate. Don't try to find the leak yourself. Remain outside until we can send someone to check on the source of the odor.

So remember: Get out no matter where you smell gas in or around your home - and whether it's a faint smell or a distinct odor - leave the household immediately. Use a neighbor's phone, cellular phone or pay phone to call DeKalb-Cherokee Gas for emergency help. Our operators are available 24 hours a day.

Wait for a DeKalb-Cherokee Gas representative, who will arrive and need to enter your home to determine the source of the odor and to inspect your equipment. The source could be indoors or outdoors. Gas leaks from service lines or street mains could migrate into your home through walls or drain lines. Don't investigate on your own.



**DeKalb-Cherokee Gas: Fort Payne - 845-3731 • Centre - 927-5925
• Elsewhere - 800-239-5606**